



SEASON 2011/2012

Welcome

Dear Guests,

Here's where your holiday begins and welcome to Borovets! We hope that everything in the apartment is in line with your expectations and that you thoroughly enjoy your stay in **Borovets**. In order to fully appreciate your holiday experience, Balkan-PMS BOROEVETS has produced this booklet which includes:

- Our Balkan-PMS contact details
- Emergency telephone numbers
- Taxi & transfer companies / Lost Keys
- Recommended Local Restaurants
- Useful Phrases

We have also included details of extra curriculum activities that you may be interested in should you still have the energy after a full day's skiing!

In addition, don't forget to help your holiday budget by using your HUNTERS LOYALTY CARD which enables you to 10% discount on ALL food and drink at Hunter's restaurant, however small your bill!



Best Wishes,

Stefan Dokuzov

ACCOMMODATION

Balkan-PMS (Property Management Services)

If you have any problems during your stay please contact the Balkan-PMS team. Our office is situated in the resort of Borovets at the Flora complex; on entering the complex, the office is located on the right by the main entrance. The office is open every day (including weekends and bank holidays) from 09.00 am till 18.00 pm. In addition, throughout the winter season, there will be a PMS representative available throughout the day in HUNTERS restaurant and in HUNTERS depot in the Flora Clover building. In the case of an emergency, please do not hesitate to contact your representative.

SKI SCHOOL

For any problems, comments and/or recommendations with our ski school, please do not hesitate to contact:

Stefan Dokuzov – Manager Ski school department on:

Mobile: +359888753902

E-mail: office@borovets-pms.com



DEPARTURE

Details of your departure(s) can be found on the departure lists, located on our information boards in the reception area of all HUNTERS ski depots, Flora office - front window and in HUNTERS restaurant. Alternatively, you can call your Balkan PMS representative. Please, ensure to check the board prior to your departure **/previous day recommended/** and advise immediately of any query and/or problem.

USEFUL INFORMATION

EMERGENCY TELEPHONE NUMBERS

Should you experience any emergencies during your stay, the following numbers may be of use to you.

Doctor:

English speaking Doctor, based in Borovets
Dr Drianovski: (in Samokov Hotel)
+ 359 889 239 089

Dentist: Dr Nikolchev (in Samokov Hotel)

+359 888 495 377

Emergency / Ambulance: 150

Fire Services: 160

Police: (0750) 32-335

The British Embassy in Sofia: + 359 2 933 9222

N.B. You can also call your representative at any time.

Taxis & Transfer Companies

You can contact your HUNTER's / PMS representative to organise taxi's and transfers. Alternatively, you can call a taxi direct - we recommend:

Toshko - 00 359 897 897 440

N.B. Should you source your own taxi, we recommend that you agree a price in advance of travel.

Lost keys

Should an apartment key be mislaid, we do have to charge £20 to cover costs. You can obtain a spare key from HUNTERS restaurant or your PMS representative.



Your Safety

Similarly to any travel to a foreign place, please, ensure you keep yourself and your belongings safe at all times. If you are in any doubt about any safety issues, please, do not hesitate to contact your PMS / HUNTERS representative.

RESTAURANTS

We are pleased to be able to recommend the following restaurant to you:

Hunters

Here you will find delicious food, excellent drinks, a cosy and warm atmosphere and experience the genuine hospitality of the infamous Serma & Christo who will make you feel at home. Whether it's a hot drink after a hard day skiing or a delicious meal in the evening, you can guarantee there will always be a smile on their faces! Don't forget to use your loyalty card to claim your 10% discount on all food and drink throughout your stay.

N.B. Please be aware, bookings must be made in advance during the peak season.

Table in HUNTERS can be booked via Svilen at the following number: +359886739443

Directions: On entering the resort, you will see the entrance to the Mura Hotel on the left hand side - Hunter's is a further 10metres up the road on the same side.

Bars

Borovets is a resort which can offer entertainment, partying and fun all night long.... the most popular are:

Buzz Bar

Flora Irish Bar

Samokov Hotel Night Club

Rila Hotel Night Club

HOW TO FIND THE

Resort Centre

The centre of the resort is located around the area of the Samokov and Rila Hotels, which are just a few metres away from the Gondola lift and very close to the Flora and Royal Plaza complexes.

Supermarkets

The nearest supermarkets are situated in the hotels Rila & Royal Plaza. Also across from the Royal Plaza there is a small 24 hour shop. If you are staying in the chalets, turn right as though walking up to the gondola and you will find the shop on the left-hand side on the



corner of the road.

Gondola

The gondola is situated in the heart of the resort, just before the Flora Complex and across from the Samokov Hotel. It is just a few minutes walk from the Royal Plaza (turn right for the Gondola and left for the ski school) and from the Flora, a short walk down the hill.

Sky TV

For those of you wishing to keep in touch with your local sports team, the following places offer a good selection of sky sports programmes:

Buzz Bar

Franco's

Making a Phone Call

Please be aware that calling abroad from your mobile can be very expensive! You can make a phone call from a pay phone using one of two systems.

1. There is a service run by the post office which allows you to call using a phone card from the **dark red telephone booths**. Cards for these phones can be purchased in shops all over Borovets and Samokov.
2. The alternative Betkom system operates from the **blue phone booths** and again, cards for this can be purchased from local shops. The Betkom system is said to be superior and more reliable for making international calls.

Internet Access

Wireless internet access can be found in the Rila and Samokov Hotel lobbies

Cash Machines

There are numerous cash machines situated all over Borovets, such as in the Rila and Ela hotels, outside the Green King and at the Gondola station; you will not struggle to find one.

Useful Words & Phrases

English	Bulgarian
Hello	Zdravei
Goodbye	Chou chou
Excuse me	Izvinettay
Please	Molya
Thank-you	Blogodaria
Sorry	Izvinyavay



Yes	Dah
No	Ney
Help	Pomosht
I would like...	Mojali....
How much is this?	Kolko Struva?
Where is the toilet?	Kaday e toiletnata?
I am from England	Az sam ot Anglia
I don't understand Bulgarian	Ney rasbiram Bulgarski
Do you speak English?	Govoritay li Anglaski ?
Cheers/Bless you	Na'stravey
I would like a taxi at 5 o' clock	Mojali taxi v pet chasa
The bill please	Smetkata molya
Is the kitchen still open?	Cooknetia rabote li oshte?
That was delicious	V'coosno
Adult	Veserasten
Child	Detay
A table for people please	Iscam masser za chuveca
Today	D'nes
Tomorrow	Ootray
Yesterday	Vechera
Zero	Noola
One	Edno
Two	Dvey
Three	Tree
Four	Chetri
Five	Pet
Six	Shest
Seven	Sedem
Eight	Osum
Nine	Devet
Ten	Desset



THINGS TO DO IN AND AROUND BOROVETS

Winter Season: 2011/2012

In addition to skiing and boarding:

* Snow mobiles/ Ski doo



Recommended BALKAN PMS Price 115 leva/ 58 Euro for
ski doo hire -2 people share

one

To experience the mountain magic from a totally different perspective, you can hire a snow mobile and have great scenic fun! The trips are between 50 min and 1 hour. Night ski doo can be booked upon request as well. Please contact us for further details. Two people share one ski doo and swoop with each other half way



You can contact our friendly staff at Balkan PMS
Flora office to book the trip in advance:

* Bulgarian Village Night

Don't miss the chance to taste Bulgarian spirit of life and traditional food and drinks /all local made/ visiting typical village house 10 km away from Borovets.



**NOTE!!! ALL LOCAL SPIRITS ARE UNLIMITED
THIS NIGHT**

Recommended BALKAN PMS Price 35 leva/18 euro
per person / transport is included in the price/
Children- half price

Many games and surprises!!!

Estimated time of coming back to resort 22.30

Children can be taken as well / soft drinks and kids menu are available

You can contact our friendly staff at Balkan PMS Flora office to book the trip in advance:

Snowboard tester:

Recommended BALKAN PMS Price 45 leva/23 euro per person



Skiers – try the snow boarding!!!

This package includes two hours of testing of snow boarding after skiing.

Recommended price

- snow board equipment
- experienced snow board teacher (instructor)
- pleasant activities between 16.00 – 18.00 o'clock
- maximum number of participants - 8 persons



You can contact Nadia Dokuzova/Manager ski school department/ at Balkan PMS Flora office to book it in advance:

*** Family day out with private instructor:**

If you want to spend the day on the slopes receiving personal attention from one of our ski instructor just for you and your family **/max 5 people/** you can book with us 4 hours per day lessons to refresh your skills or to understand the group lessons better



Recommended BALKAN PMS Price 245 leva/ 125 euro per family for the private lessons

You can contact Nadia Dokuzova/Manager ski school department/ at Balkan PMS Flora office to book it in advance:

*** Half day trip to Rila Monastery**

A Christian, cultural and educational centre in Europe and a impressive monument of the Bulgarian Medieval and the Bulgarian national revival architecture and painting

This monastery complex is in the region of Blagoevgrad and it is the largest in the Balkan peninsula. It is situated in the north-west part of Rila Mountain at a height of 1100 m. It has been existing in its current appearance from the beginning of 19th century. Rila Monastery was established in 10th century by the Christian Saint Ivan Rilski – the first Bulgarian hermit respected by the Christian people also as a healer. The



monastery complex is quadrangular-shaped. Its total area is 8800 square meters. Hrelyova Tower (built in 1335) and the head monastery church of “Virgin Mary`s Birth” (built in 1834 – 1837) are situated in the spacious church yard. There are over 300 monastic cells and 4 chapels in the four-storey housing wings. The walls and the monastery ceilings are richly painted. Many talented builders, icon-painters and wood-cutter of the Bulgarian national revival took part in forming the decoration of the monastery. The monumental decoration of the head church was made by famous Bulgarian artists of the Bulgarian national revival, namely: Zahariy Zograf, Stanislav Dospevski, Hristo Dimitrov, etc. In the 15th century Rila Monastery was one of the most important Bulgarian educational centres. Some of the most valuable Bulgarian educational monuments were kept in it.

In 1961 the monastery was proclaimed a national museum, and later in 1983 - a monument of



UNESCO.

Recommended BALKAN PMS Price: For 1 to 3 people 75 Euro, 4 to 5 people 130 Euro , and 6 to 8 people 180 Euro. Round trip

Estimated time of coming back to resort 18.00 pm

Trips available every day from 12.30 after morning ski lessons

You can contact our friendly staff at Balkan PMS Flora office to book the trip in advance:

*** Sofia day trip & Shopping every day available / departure day if flight is late**

Itinerary

- Alexander Nevski Cathedral
- National Assembly Square
- Bulgarian Academy of Sciences
- Former Royal Palace (now Ethnographic Museum and National Revival Art Gallery)
- National Theatre
- National Archeological Museum
- Presidency, St. George Rotunda
- Central Square with closed market
- St. Nedelya Old Metropolitan Church
- 16th century Banya Bashi Mosque
- Synagogue



Includes

- Walking Tour with visits to the Alexander Nevski Cathedral and the St. George Rotunda
- Free time for shopping

Recommended BALKAN PMS Price: For 1 to 3 people 70 Euro, 4 to 5 people 120 Euro, and 6 to 8 people 160Euro. Round trip

Estimated time of coming back to resort 18.00 pm

Trips available every day from 09.30 am

You can contact our friendly staff at Balkan PMS Flora office to book the trip in advance:

Spa facilities

In the villages of Belchin Banya (25 km far from Borovets) and Sapareva Banya (38 km far from Borovets) you will find tranquility and also enjoy the healing power of the mineral springs, which can be found there!

Indoor Pools

You can find indoor pools in almost all hotels in Borovets including;



- Flora Complex
- Semiramida complex
- Samokov Hotel
- Rila Hotel
- Vila Park
- Daniel Residence Apartments

N.B Please note a charge may apply

Gym & Fitness

Fitness is fully-catered for at:

- Flora Complex
- Semiramida Complex
- Samokov Hotel
- Rila Hotel
- Vila Park

N.B a charge may apply

THINGS TO DO IN AND AROUND BOROVETS

Summer Season:

Sporting activities

Outdoor Pools

If you wish to experience true Bulgaria and visit in the summer, one of the local attractions is the outdoor pool in the village of Belchin Bani, which is about 20 km away from Borovets. The pool is filled from the mineral springs which are famous for their healing qualities. Being a large outdoor complex, there is lots to do there.



Horse-Riding

Horse riding is available in many places around Borovets, all of them offering stunning rides through mountain forests and catering for all abilities. Contact us for details.



Fishing

There is a choice of fishing options around Borovets. You can take your pick from the more traditional form of fishing (by taking your chances in the Iskar Dam) or alternatively, visit the local fish farm which is located between Samokov to Borovets, where you are guaranteed a catch! You will have to pay for it afterwards but at least your supper will be sorted for the night!



Hiking

Bulgaria boasts some of the best mountain scenery in Europe, with many unspoilt areas in the Borovets Rila Mountain range.

If you are willing (and able!) you can also try to climb the Musala Peak, which is the highest peak on the Balkans. You will not need to worry about a guide as there is an easy-to-follow tourist route.

Only 20 km away from Borovets is yet another peak to ‘conquer’ – the Malyovitsa peak, where you can also enjoy rock climbing.



Mountain Biking

If you are keen on biking we can also offer you a mountain biking trip. Numerous places offer



mountain bikes for rent and there are several trails up the mountain.

Lake Iskar

This is yet another local destination where you will be able to enjoy the beauty and breathtaking tranquillity of the mountains in the summer. Lake Iskar is just a few minutes drive from Borovets and offers summer water-sports, fishing, mountain sun-bathing and swimming.

Para-gliding

Another sport to try is paragliding in the mountains near the Seven Rila Lakes where you will be spoilt with the magnificent views. Please contact us for details.

Golf

Golf fanatics can enjoy the golf course 'Ibar' near the town of Dolna Banya— a small town about 50 km from Borovets. There you will also find a swimming pool, football field, tennis courts, basketball and volleyball courts.



Mountains in the summer

The Seven Lakes

We can arrange for you to take a safari in the lakes. These are situated high in the Rila Mountain and not many places can offer you such astonishing beauty and serenity. This is something you definitely shouldn't miss during your stay in Bulgaria!



Village Life

You can also visit the neighbouring villages such as Beli Iskar, Mala Tsarkva and Govedarts. These villages have kept their Bulgarian traditions, with churches, small restaurants and cafés and peace and calmness where you can appreciate the traditional Bulgarian spirit.

OTHER

During the remainder of the year, our main office is open from 09.00 am till 17.00 pm Monday - Friday and is based in Samokov Town centre:

Bulgaria
Samokov 2000
35 Turgovska str.
SOMI CENTER BUILDING
Floor 2
Office BALKAN-PMS



If out of office hours, or in case of emergency, please call any of the following numbers:

Stefan: +359895525005

Annie: +359895525017

Nadia: +359895525002

